

Year in Review

07-08

The Laboratory has been working diligently to improve its performance by implementing systems, tools, and processes that drive mission and operational excellence.

The Lab's Contractor Assurance Office has several online tools to assist managers and employees with workplace performance and continuous improvement efforts. Among the tools available to employees and NNSA staff on the office's Web site is the LANL Dashboard, which comprises more than 2,500 measures covering all aspects of Laboratory performance. A Labwide integrated, time-phased baseline will be extended to cover all direct work in future years, which will help the Laboratory manage its diverse and dynamic portfolio of programs. In an annual report for calendar year 2007 on the status of DOE's implementation of integrated safety management, DOE recognized LANL for its well-designed management review boards, robust and comprehensive metrics systems, and effective processes.

The Laboratory developed a streamlined requirements flow-down system to provide employees with clear, concise work direction. The Lab transferred 50 percent of its institutional legacy documents to the new system and expects this transition to be completed by July 31, 2008.

Through May 2008, the Lab closed 2,670 or 93 percent of Category 1, 2, and 3 corrective actions on schedule in fiscal year 2008, a significant improvement over the previous fiscal year, in which on-time closure rates were 77 percent.

The Laboratory improved at self-identifying issues, which allows for anticipating problems and fixing them before someone gets hurt or operations need to be curtailed. Through May 2008, the Lab self-identified 90 percent of significant issues for fiscal year 2008, as



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compared with 78 percent for fiscal year 2007. Assessment planning and management was integrated into the issue and corrective action management tool. This added trending and analysis capabilities to help managers anticipate and avoid significant performance issues.



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